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Assembly Instructions, Care Guide and Guarantee Information

A DIVISION OF



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Thank you for choosing MiBed®

We are confident that your new adjustable bed will give you sublime levels of comfort for many years to come. In fact we are so confident with the quality of your British handmade adjustable bed and mattress that we have provided you with a 5 year guarantee, at no extra cost.

To obtain the full, 5 year guarantee you must register your product online. To do this, visit; www.furmanac.com/registermyguarantee and complete the online form within 30 days of delivery to your address.

In the interests of safety, we recommend that two people assemble the bed. Keep children away from large plastic bags and any components that could be accidentally swallowed. If any components are missing do not attempt to use the bed. Please contact your retailer or Furmanac on +44 (0)1384 408844.

Assembly instructions 2ft 6in or 3ft beds

1. Insert castors into grip kneck shown below, Prior to removing the outer packaging.



7. To adjust bed, plug in remote control and press buttons as required.



2. Turn bed onto castors and remove outer packaging.

3. Fit the headboard (if purchased):
 - (i) Take two plastic washers as shown.



- (ii) Position plastic washers as shown. Hand-tighten headboard screws into the four holes. Use a screwdriver if necessary but DO NOT over-tighten.



4. Fit mattress retainer bar as shown.



5. Retrieve remote control from under frame (cable tied onto motor) and clip onto side of bed.

6. Position mattress on bed.



Your bed is now ready for use.

- For handset instructions on this model please visit page 6.
- Should you have any problems please review the troubleshooting on page 11.

Assembly instructions for 5ft bed with a north / south split (linked together)

1. Assemble both bases as per the previous page.
2. Link bases together with link bar supplied. To do this you will need to;
 - i) Remove plastic screw covers
 - ii) Tighten
 - iii) Repeat at both ends



Here is an inner view showing the linking bar hole. It is positioned next to the headboard fixing holes - push through from inside to create guides.

Battery Back Up

For use in emergencies only. This allows the bed to return to flat position.

- Remove plastic from around the battery
- Plug the battery to the connector and put back back in place.



Assembly instructions for 4ft 6in / 5ft or 6ft bed with an east / west split

1. Insert castors into grip kneck shown below, Prior to removing the outer packaging.

2. Turn bed onto castors and remove outer packaging.



3. Repeat as above on the second base.

4. Link both sides together.



5. Fit both frames into position on base making sure that the head is at the top.



6. Insert mattress retainers.



7. Retrieve the remote controls from beneath the bed frame.

8. Attach headboard(s) as per instruction 3 on the previous page.

Fitting skittle legs

If you ordered your MiBed to feature legs, please ensure that the leg spindles are correctly aligned with the fittings and not cross threaded when tightened.



Mattress retaining side clips:

(If purchased as an additional product)

If supplied with your MiBed please insert your side clips as follows;

1. Insert open end between slats.
2. Twist and locate lower part of clip to slats.
3. Slide to end of slats to tighten and position ready to take mattress.
4. Insert retainer at foot end as shown on the previous page.



Massage Systems:

Bolt-on massage unit:

Fix massage unit onto bed frame as shown, making sure to position each unit clear of the bed motor. Please also refer to the manufacturers instructions.



Infrared Massage Units:

To operate please ensure that the infrared control box is in view of the control panel.



Sync Cables:

1. Insert a male cable from each side of the Y cable in to each motor.
2. Insert the female cable in to the handset.



Assembly instructions for a 4 part base

1. The headboard and foot board will come with brackets attached, the side panels will need to be slotted in.

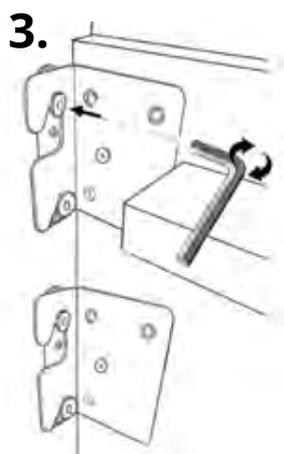
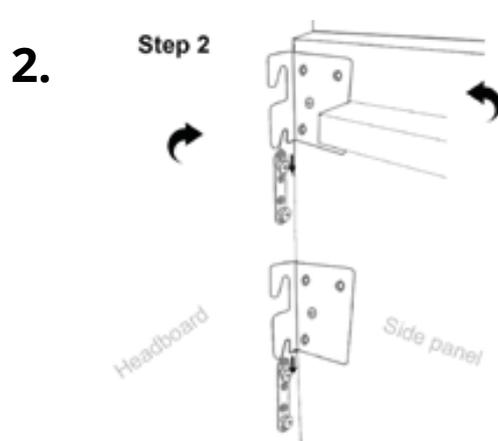
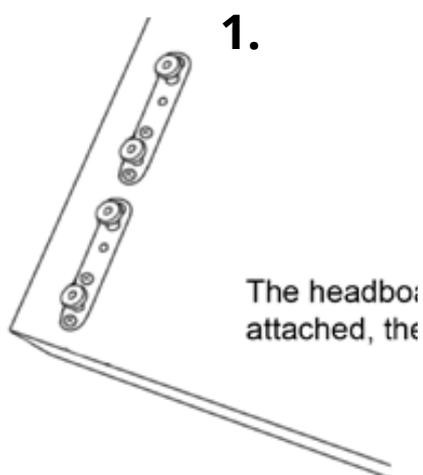
2. Lift the headboard upright and insert the first side panel in to the bracket as shown in the image.

3. Slot the brackets in to place, repeat on the other side, using an allen key to tighten the bolts on each corners.

Repeat this process for both sides of the foot board.

4. Screw one skittle leg in to each corner of the K - Frame using your hand.

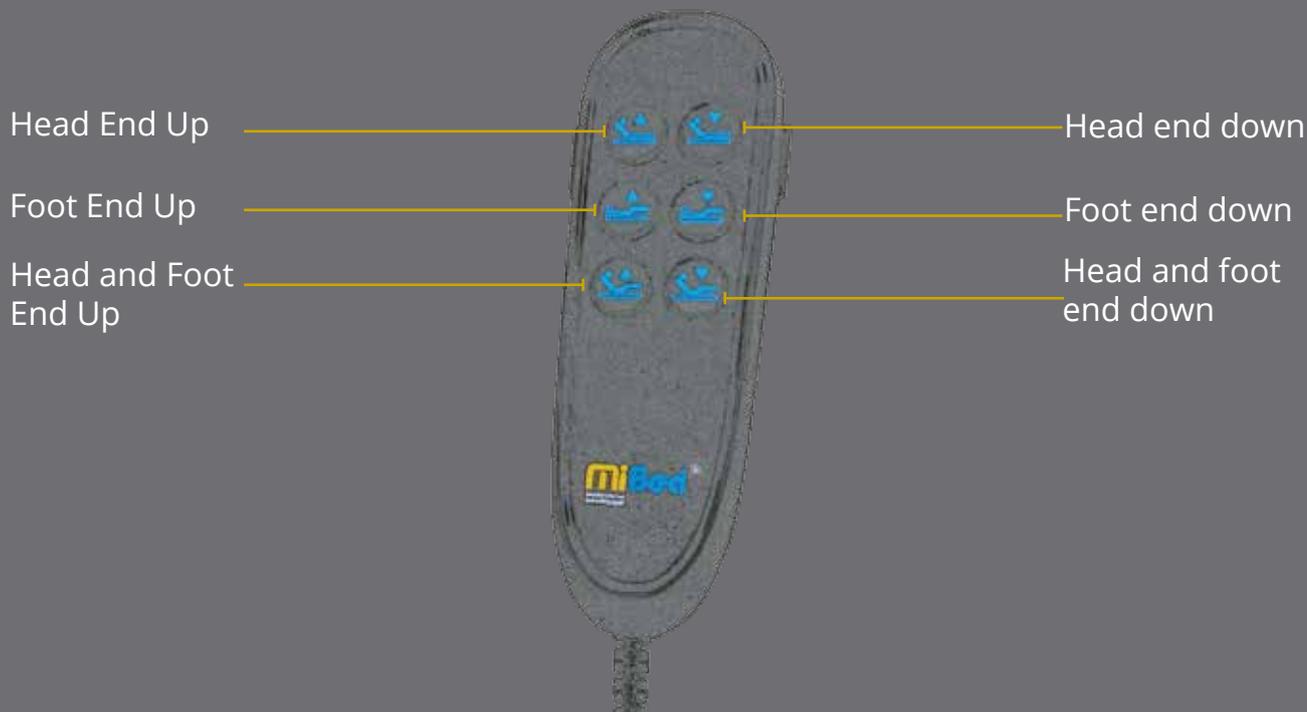
5. Drop the K - Frame in to position inside base.



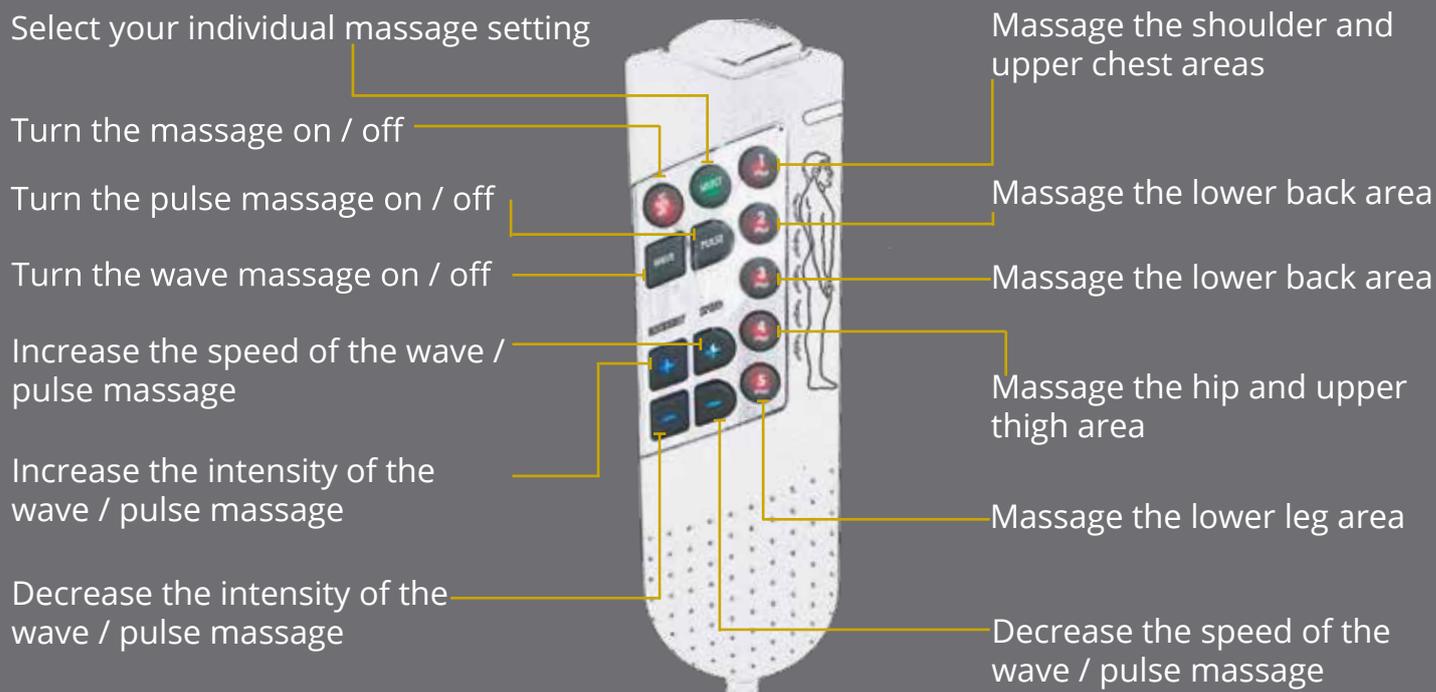
Operation Instructions

The illustrations on the following pages will now detail the function of each button found on your MiBed® handset. Please do take the time to familiarise yourself with your handset and the different actions offered by your bed.

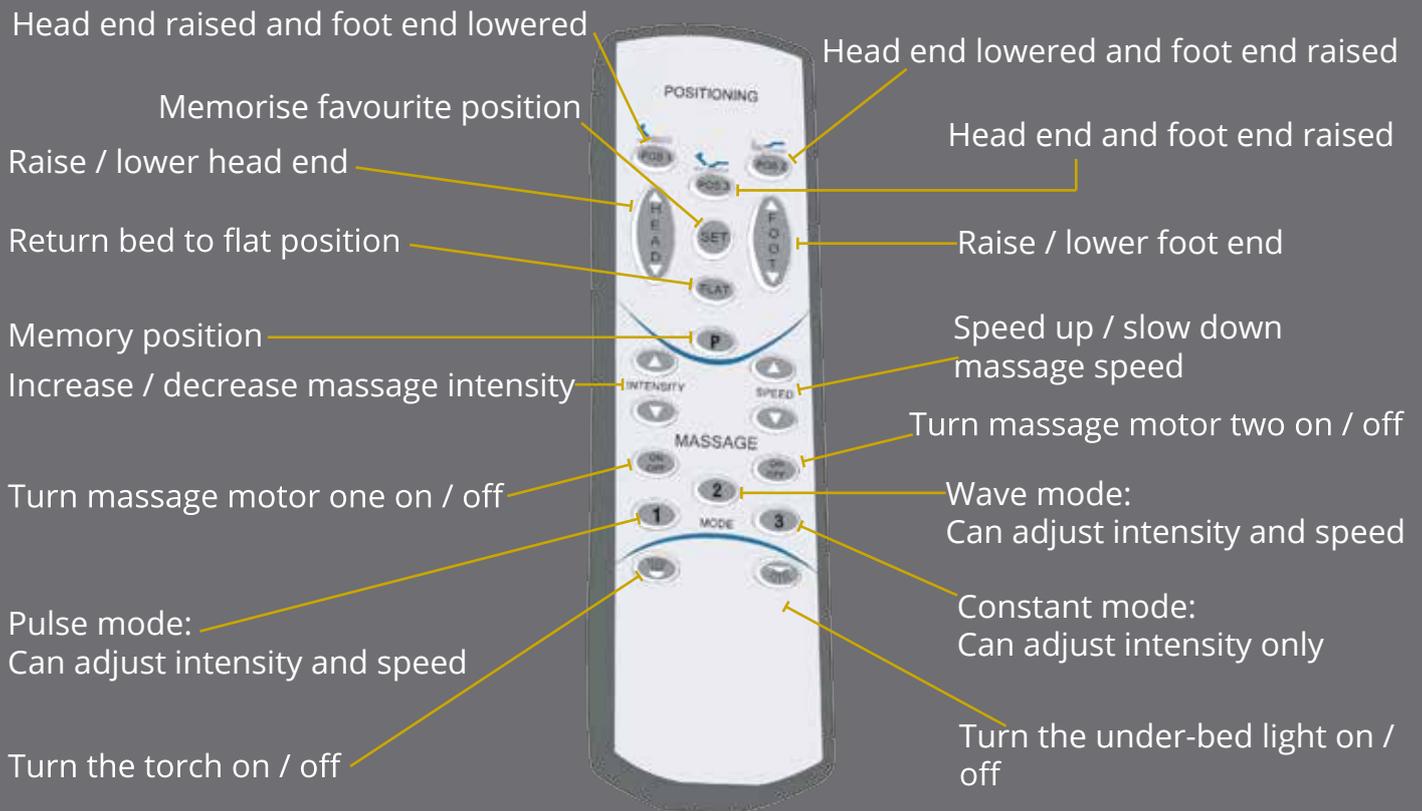
Standard Handset



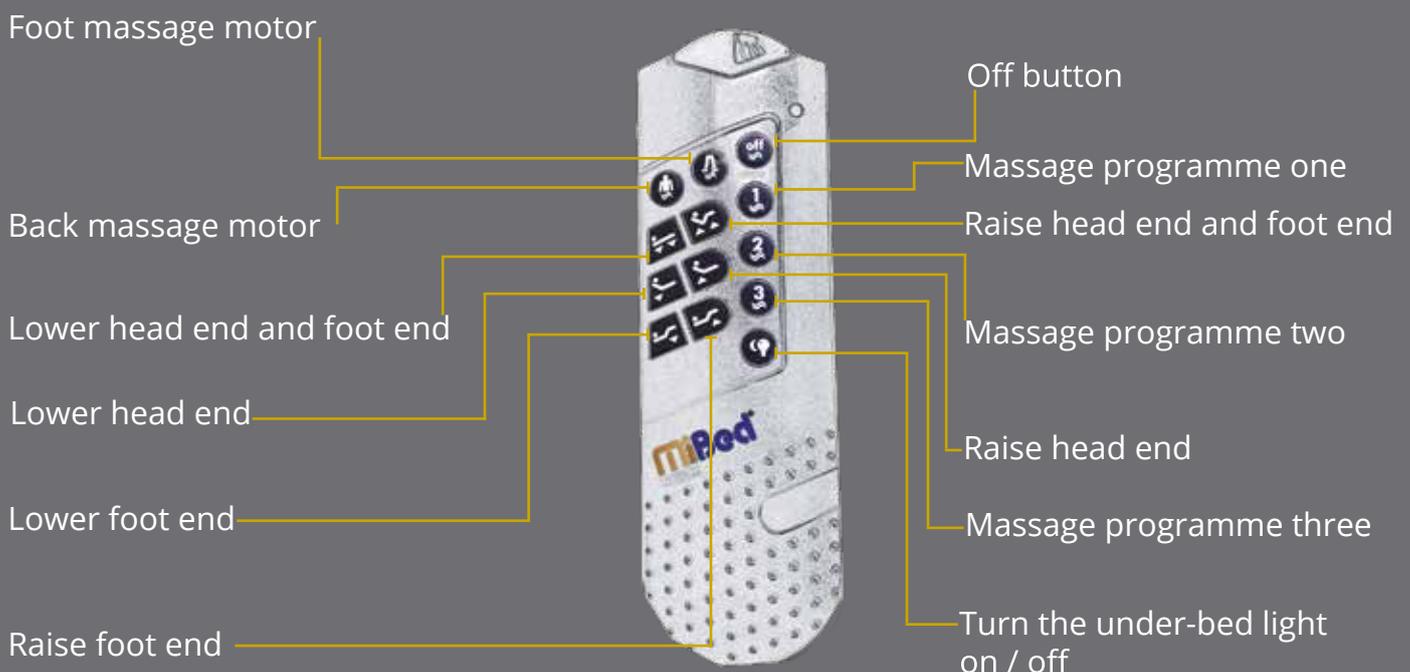
Massage Handset



Elite Base Handset



RF Handset



Your Furmanac Guarantee

We are delighted that you have bought one of Furmanac's British, quality hand made beds. Don't forget, to obtain the full, 5 year guarantee you must register your product online. To do this, please visit www.furmanac.com/registermyguarantee and complete the online form within 30 days of delivery to your address.

Your adjustable base and mattress are provided with a standard 1 Year Guarantee, protecting you against manufacturing defects. When you register for your guarantee online this will be extended to our 5 Year Guarantee. If you feel that your bed product has developed a fault within your guarantee period then please follow the process below. However, prior to starting this procedure Furmanac strongly recommends reviewing all the information on the following pages to confirm that the issue is in fact a manufacturing fault.

Please note:

This guarantee is a back to base guarantee and we are not obliged to repair or replace our product in the end user's premises.

This guarantee is valid from date of delivery to our customer's address and we reserve right at our discretion to repair or replace any parts that are faulty subject to the following conditions;

- The product has only being used for domestic use.
- The original proof of purchase can be provided.
- The product has remained with the original owner and has not been resold or gifted.
- The product has been used in accordance with the care and safety guidelines outlined in this document.
- The product has not been modified or attempted to be repaired by any person not authorised by Furmanac.
- For the complete terms and conditions please visit www.furmanac.com.



Making a claim;

The Contract of Sale exists between you and the retailer. Consequently, if you have any concerns, please contact your retailer in the first instance, giving proof of purchase and outlining the nature of your query. If the warranty conditions have been satisfied, the retailer will then liaise with Furmanac on your behalf. Any replacement, repair or refund during this period can only be obtained from your retailer under their terms and conditions of sale.

For electrical manufacturing faults within 5 years, Furmanac will provide replacement parts to the retailer in to be able to repair the bed. For other manufacturing faults within 5 years, we will discuss with the retailer whether a repair by a Furmanac technician or replacement will be offered. Whether your Furmanac bed is repaired or replaced will be at our sole discretion.

If you find that the retailer you purchased your bed from is no longer in business then please call 01384 408844. Please have details regarding date of purchase, product name and size along with details of the retailer prior to contacting us. Our dedicated service team will then be able to advise you accordingly.

Non-Manufacturing Faults;

Defects due to causes other than faulty materials or workmanship are non – manufacturing faults and will therefore not be considered for repairs / replacement / servicing;

Smells relating to the mattress

You may smell some initial odours when the packaging of your new mattress has been removed. In most cases this stem from the fire retardant used and for the vast majority this smell goes unnoticed. For those with the blessing / curse of a heightened sense of smell, you may feel that your new mattress has a damp aroma. To dissipate this, we recommend airing your mattress in a well ventilated room for a few hours upon delivery and then subsequently stripping both the bed and mattress once a month to allow the mattress to air.

Body indentations

Initial body indentations may be visible when the mattress is first used, this is common and is simply a result of the normal settlement of the mattress. However, the guarantee does cover deterioration within the mattress that has caused permanent indentations, providing there has been no misuse that may have aggravated the problem.

Perceived level of comfort

Whether purchased online or from a retail store, the perceived level of comfort and firmness is subjective and therefore cannot be used as the foundation of a manufacturing fault claim.

Abuse, Misuse and General Wear and Tear

The Furmanac Guarantee covers manufacturing faults, it does not cover any faults caused by abuse, misuse or general wear and tear. Examples of this include but are not limited to the following;

Use of a non MiBed base

The performance of your MiBed mattress cannot be predicted on a non MiBed base. Bases that have not been manufactured by Furmanac may feature different mechanisms and/or adjust to different angles consequently causing extra stress on your mattress. Consequently, any MiBed mattress not used on a MiBed branded base will not be covered by the guarantee.

Use of non MiBed mattress

Your MiBed base has been designed to work with Furmanac adjustable mattresses. Non MiBed mattresses may be too heavy / too light and consequently inhibit the performance of the adjustable base and possibly even damage it. It is for these reasons that bases that have not been used with the specified mattress will not be covered.

Other

- Use without bed linen on the mattress.
- Removal of a mattress cover that has not been explicitly labelled as having a “removable, washable cover”.
- Soiling / wetting / leaving the product in an unsanitary condition.
- Failure to follow the instructions regarding rotation / turning of the mattress outlined on the mattress label.
- Subjecting the product to excessive wear and tear e.g. jumping up and down on the bed.
- Overloading any drawers with weight more than 5kg.
- Where the mattress and/or base has been resold / gifted to a new owner.
- Exceeding the recommended weight limit of 118kg on a standard frame or 158kg weight limit on a reinforced frame.
- Applying force / pressure to the head end whilst operating or in an upright position.
- Sitting on the edge of the mattress as these have been designed to have weight spread over the whole area.
- Bending or rolling the mattress.
- Failure to follow the care guidelines outlined in the following pages.

Care Guide

The following guidelines must be adhered to at all times, failure to do so will make your guarantee invalid.

- For mattresses with a “turn” label please; turn your mattress fortnightly for the first 3 months, side to side and head to toe.
- For mattresses with a “rotate” label please rotate head to toe fortnightly for the first 3 months and then every other month thereafter.
- Air your bed once a month by stripping the bedclothes and leaving for a few hours.
- Check regularly that the fixings are tight, they may work themselves loose over time.
- Use a mattress protector to prolong the life of your bed.
- Only enter the bed when it is in a flat position.
- With the case of the high low profile bed, please ensure the height is adjusted by the carer.
- Removable mattress covers are dry clean only. DO NOT WASH.

Upholstery Care Guide

This guarantee does not cover the general wear and tear of fabrics. Please ensure the following guidelines have been adhered to as failure to do so will invalidate your guarantee.

Major cleaning of fabric must be conducted by an upholstery specialist

A multitude of fabrics consisting of different materials, fibres and constructions make up the Furmanac swatches. As a result of this, it is difficult to provide generalised cleaning instructions, therefore it is recommended that any major cleaning is conducted by an upholstery specialist.

Minor stains

Some stains can be removed by means of a damp (not over wet) cloth and soapy water or mild detergent if necessary. It is recommended that any chemicals are pretested in an inconspicuous area of the product. After cleaning the test area please check the compatibility of the fabrics used, specifically monitoring if any colours have faded or any shrinkage has occurred. If a ring remains around the stain after cleaning, you'll need to deep clean the entire product. For more stubborn stains, please consult a professional cleaning company.

Third Party Treatments

Furmanac will not accept liability for upholstery problems caused by any third parties when applying fabric protection.

Fabric Fading

To reduce fabric fading avoid letting direct sunlight on product by using blinds or curtains.

Spillages

In the event of a spillage the surface must first be blotted dry with an absorbent colour fast cloth or plain kitchen roll. Avoid using coloured towels or printed paper towels as they may transfer dye or ink to the upholstery.

- DO NOT apply excessive pressure / rub the spillage as this could permanently damage the fabric.
- If a large amount is spilled, remove as much as possible with clean towelling, a scraper or spoon; blot up the rest, then treat any remaining stains in the same manner as a minor clean.
- Please note, fabrics with a high cotton content are at risk of becoming lighter after spot cleaning.

Pile Crush

All pile fabrics, including Chenilles, are subject to a certain degree of shading or 'pile crush'. This is not a fabric fault, but the effect of 'pile crush' can be minimised (not eliminated) by using a soft brush to lightly brush the pile in a different direction over areas that show signs of wear.

Troubleshooting

| Fault within the base | Remedy |
|--|--|
| Bed not moving up or down, Handset or Motor Failed | Check motor is plugged in correctly Try using a different plug socket Change fuse on plug or extension lead Change Handset or Motor |
| Bed moving very slowly | Check mains supply, possibly working on backup battery only |
| Bed juddering during movement | Check that no obstacle is impeding the movement, such as a wedged pillow, the headboard or even a mislaid book or magazine |
| Fault with the massage unit | Remedy |
| Massage Unit switches off every 1-12 minutes | This is the normal function of the massage unit system, not a fault |
| The LED light on top right does not turn red when pressing buttons | Change Battery |
| The LED lights but nothing happens | Move the red switch on the transmitter and the remote to the same side Hold the remote in front of the transmitter so the black top of remote and black top of the transmitter are touching |
| Massage is working but motor is not working | Check the massage unit has been plugged into the motor Check the power supply of the bed is plugged into the socket |
| When I press a button, a quiet beep is heard, motor is not working but massage unit is | Child lock is on - Press and hold top right button until you hear that beep noise loudly |
| Massage unit makes loud noise | A chargeable visit needs to happen to move the massage unit away from the motor and tighten the bolt Ensure the bolt on massage unit is positioned on the 7th, 8th and 9th slat down from the head-end and that it secured using only 4 screws. |
| The motor and massage unit work together only | Transmission of the remote and the box needs to be on the same side |
| 2 massage units don't work | 2 handsets cannot be used at the same time |



Have you seen our collection of handmade lift and recline chairs?

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