

Maintenance & Care

Brakes

Please ensure that you check your brakes on a regular basis and occasionally check that the wheels swivel freely and that there is no debris build up around the brake mechanism or axle area.

Hand Knobs

For your safety it is crucial that you ensure that **all** hand knobs are tightened securely so that the handles do not "flex" when you are using the walker.

Cleaning

To keep your Uniscan looking good simply wipe over with a warm soapy cloth and ensure it is dry before storing. Do not use strong solvents, detergents or abrasive cleaners on any part of your walker.

Refurbishment

We offer a parts and refurbishment service from our factory in Essex. Parts can be sent out for you to fit, or we can arrange for collection and carry out the work.

Guarantee

All Uniscan walkers come with a TWO year comprehensive manufacturer's guarantee from the date of purchase. Should your walker become defective within this period please contact the company you purchased your walker through (or Uniscan directly if it was purchased from us). Any material or manufacturing defect (excluding wear and tear, neglect or abuse), will either be repaired or replaced free of charge at the discretion of Uniscan Limited.

Please note that any un-authorised alterations or repairs made to the walker will result in the guarantee being invalidated.

This guarantee does not affect your statutory rights.

The fabric used on the seat and backrest is an easy care vinyl which is fire retardant to BS5852

The flammability characteristics for the material used on the blow moulded CFC free PU foam seat is CSE RF-4/83 Class 1: MVSS 302. These seats also feature an effective anti-bacterial coating – Hygienilac – which is supported under the BPD (Biocidal Products Directive) and HSE (Health & Safety Executive).

As our policy is one of continuous development and improvement we reserve the right to alter the product specification without prior notice.

uniscan

the walking frame specialist

User Guide for the Uniscan Range of Walkers

Thank you for choosing a walking frame from Uniscan. Your Uniscan walker is ready assembled and needs little or no adjustment before you can start to enjoy the benefit it brings.

This guide gives you all the information you need to use and look after your Uniscan walker, please read it carefully and keep it safe for future reference.

Important Safety Information, please read carefully before you start using your walker

- Please ensure that if you are using a cane/ walking stick it is securely engaged in the holder before you use the walker. If it is not secure it may become dislodged and get tangled in the wheels or under your feet.
- Always exercise caution if using your walker on steps, stairs or on uneven ground.
- Never suspend or balance bags or other items from/on your walker; this could affect the balance and stability.
- The seat on your walker is designed as a rest seat; do not allow any one to push you along whilst seated, or use it like a wheeled seat.
- When laying a 4-legged walker flat e.g. in the boot of a car; always ensure that the handgrips face up and never place heavy objects on top of any walker.
- Always ensure that items placed in the shopping caddy are secured, as loose items may become dislodged and get tangled in the wheels or under foot.
- Please ensure that if your walker gets wet that you dry it with a soft cloth before storing it.
- Only use genuine Uniscan parts and accessories on your walker.
- If you need to return your walker to Uniscan at any time please ensure that it is hygienically cleaned prior to return. Walkers that have not been cleaned may be returned without any work being carried out and a carriage charge will be applied.



Maximum user weight on all Triumphs and 4-legged* walkers is 20 stone/127kgs.

*The Grand Glider Plus is a 4-legged walker, with a maximum user weight of 40 stone/254 kgs



Opening and Folding your walker

To open your Triumph walker:

- Release the storage strap (A).
- Gently pull the frame apart - take care not to use excessive force on the handles (B).
- The frame locking mechanism should engage automatically with an audible click.
- To check that the locking device is engaged gently pull the handles together - the frame should be rigid. If the frame closes on itself repeat the opening procedure to ensure the lock is engaged.

Warning: The locking device is fitted for your safety - we do not recommend use of the walker with the locking device disengaged.

To fold your Triumph flat for storage:

first ensure the seat is stowed correctly - see page 7.

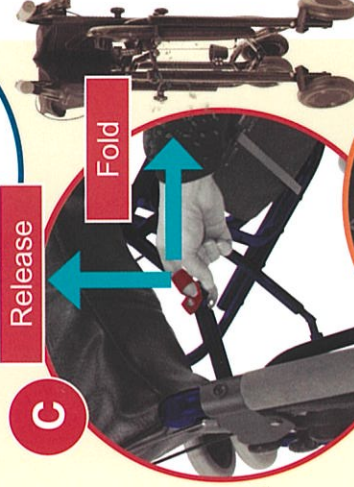
- Please remove all items from the shopping caddy.
- Using one hand pull the red nylon release strap located at the back of the storage bag vertically to release the locking mechanism (C).
- Still holding the strap, pull it towards you and the frame will begin to fold.
- Move your hands clear and gently pull the handles together to fold the walker take care not to trap your fingers (D).
- Engage the storage strap (A). Your Triumph walker is now ready for storage or transportation.



Storage Strap

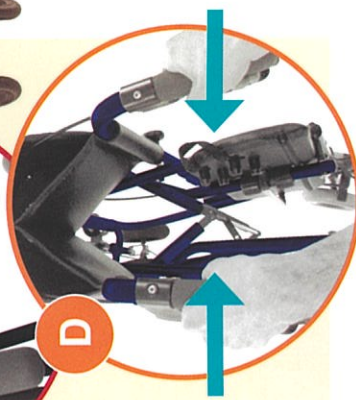


B



Release

Fold



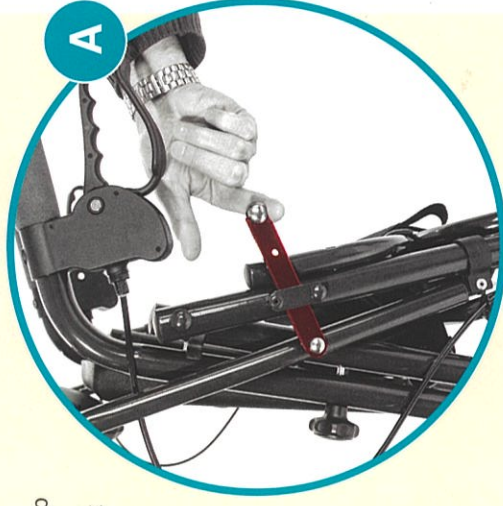
D

4-legged walker range

To open a 4-legged walker locate the red frame locking lever (A) which is on the left hand rear leg just below the handgrip (ensure the handles are facing towards you). Lift the lever up to release the lock and then push down on the handgrip. The frame will open and be ready for you to use.

Before you close your walker, please remove all items from the underseat shopping caddy (if fitted).

To fold your walker, roll it back towards you and ensure the front swivel wheels of the walker are facing away from you. Whilst holding the handle lift the seat, and pull the red nylon loop (B) gently up. The walker draws up towards you and clips into position. The locking mechanism is designed to automatically engage when the walker is folded.



A

Once clipped together the walker will stand un-supported. Should you wish to lift it into a car, ensure the handles are facing away from you - this will prevent the walker coming open as it is lifted. Make sure the hand grips are facing up if the walker is laid flat.



B



Adjusting the Handles

Adjusting the Handle Height (Triumph model shown)

In most instances your walker will be set on the lowest handle setting when manufactured. The following steps allow you to select the setting that is most comfortable for you. You will not require any tools to make this alteration.

On all Triumph models before starting to adjust the handles slightly fold your Triumph, but do not engage the storage strap **(A)**.

- Ensure the walker is stable.
- Release the handle bar(s) by unscrewing the black hand knobs (the Triumph*, Traveller and Grand Glider models have two on each side) and place them to one side **(B)**.
- Gently remove the handle(s) and reposition in the preferred holes.
- Screw the black hand knob(s) back onto the frame, ensuring that they are tightened firmly.
- On Triumph and Traveller models repeat this process on the other handle ensuring that both handles are adjusted to the same height.

- For all 4-legged walkers manufactured after May 2015; once the hand knobs have been removed the handles will slide up and down within the fitted plastic guides. Walkers before this date do not have the guide and are simply moved into position.

Note: *The Triumph handles are located on silver threaded pins attached to the walker frame. On all other walkers the pins are attached to the black hand knobs.

Warning: It is crucial for your safety that the hand knobs are attached properly and firmly tightened.

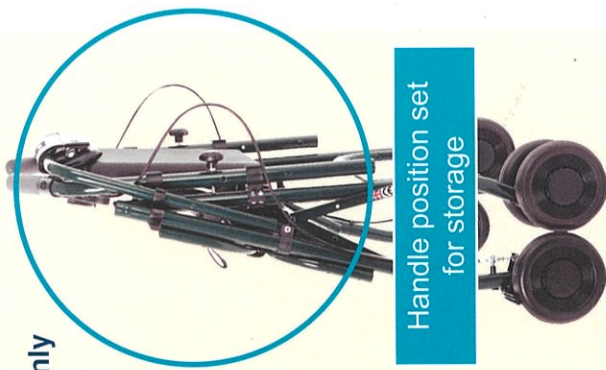
The Triumph, Traveller and Grand Glider all have 4 hand knobs fitted; never attempt to fix or use your walker without ensuring all 4 hand knobs are fitted correctly.



Black handwheels

Folding the Handles - Traveller Model Only

- Ensure the walker is stable.
- Leave the frame open, but lift the seat.
- Release the left handle bar by unscrewing the black hand knobs and place to one side.
- Turn the handle inwards and slide the handle downwards until the holes on the handle and the frame are aligned.
- Screw the black hand knobs back through the hole in the handle into the frame, and tighten firmly.
- Repeat this process for the right handle.
- When re-setting the handles for use, please ensure that both handles are set to the same height and that the hand knobs are tightened firmly.



Handle position set for storage

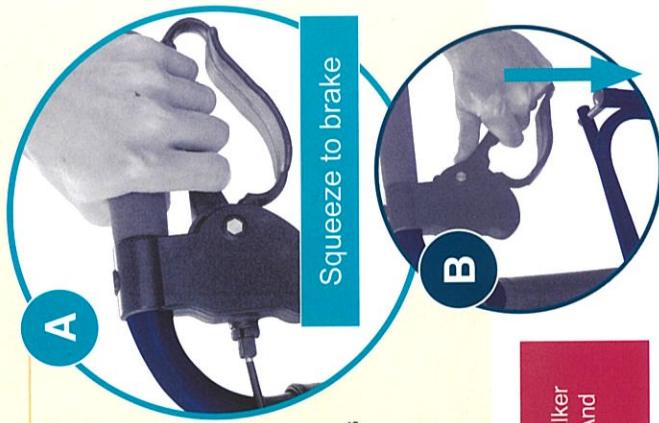
Brake Operation

Locking Lever Cable Brakes

To operate the brakes simply squeeze the brake handles upwards **(A)**.

To lock the brakes; press down firmly on both brake handles until you feel them click into position **(B)**. Test the brakes are locked by pushing the walker forward to ensure that it does not roll.

To release the brakes simply pull the brakes upwards until they click and release.



Squeeze to brake

Warning: the brake on both sides of the walker must be locked before using the rest seat. And both released before walking.

Brake Adjustment

Should you find the brakes require adjustment; the pressure may be adjusted by changing the spring tension of the brake. Release the knurled nut (A) on each brake handle and gripping the central barrel turn it to vary the brake pressure (B). Once adjusted you must retighten the knurled nut to lock the adjusted brake in position. Please remember that brakes adjusted for light pressure use will be less effective at preventing rear wheel movement under load.

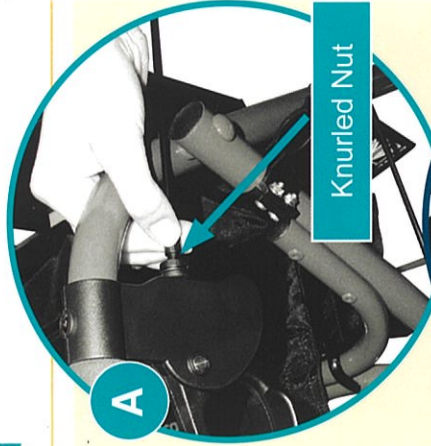
Safety Pressure Brakes

This system features a spring-loaded brake system and will only engage whilst downward force is applied through the handles. We can fit the walker with either heavier (more force required) or lighter (less force required) springs to make using the walker more convenient to you.

When you are ready to use the rest seat, rotate your walker around behind you using the hand grips for support. This will help you keep your balance and prevent the walker from rolling away from you.

Once the walker is in position, push down on both handles to engage the brakes and then maintaining downward pressure sit down. While seated your weight will continue to engage the brake and hold your walker in place.

When you are ready to stand up, push down on both handles as you rise. This will ensure the brakes remain engaged. Once you are standing release the pressure on the handles and rotate the walker to your front.



Knurled Nut



Central Barrel

Brake Check

The rubber ferrules located between the wheels at the back of your walker are the basis of your braking system.

Check the ferrules on a regular basis as badly worn ferrules can restrict the efficiency of your braking system. Replacement ferrules can be ordered from Uniscan or your nearest stockist.

Please note that the A-frame model does not feature a mechanical braking system, but the ferrules will need to be checked regularly.

To use the seat

Once your Triumph walker is open and ready for use apply the brakes in the lock position (see Brake Operation page 5). The seat is stored on the right hand side of the frame hanging vertically (A). Firmly take hold of the black loop strap attached to the seat and pull it up until the seat touches the stop. Still holding the strap, pivot the seat so that it drops onto the bar on the opposite side (B). Push down firmly on the seat until you feel the locating pins click into position - you may need to slide the seat back and forth to ensure it locates correctly.

To fold the seat

Firmly take hold of the black loop strap on the left-hand edge of the seat and pull it sharply to release the seat from the seat location pins (C). Still holding the strap, lift the seat and pivot it to the vertical position.

Holding the seat in this position, slide the seat down between the support bar and the outer frame bar so that the seat hangs vertically for storage.



A



B



C