

# Friends & Family

## Auto Dial

**Thank you for purchasing the Friends and Family Auto Dial**

**Our Friends and Family Auto Dial is designed to give a little reassurance for those living alone and their families.**

Sitting alongside your existing telephone, the main unit dials up to three user-programmed numbers when alerted with the supplied call buttons. Trying each number sequentially, the alarm will play a user recorded 'help-me' emergency message before waiting for a human response.

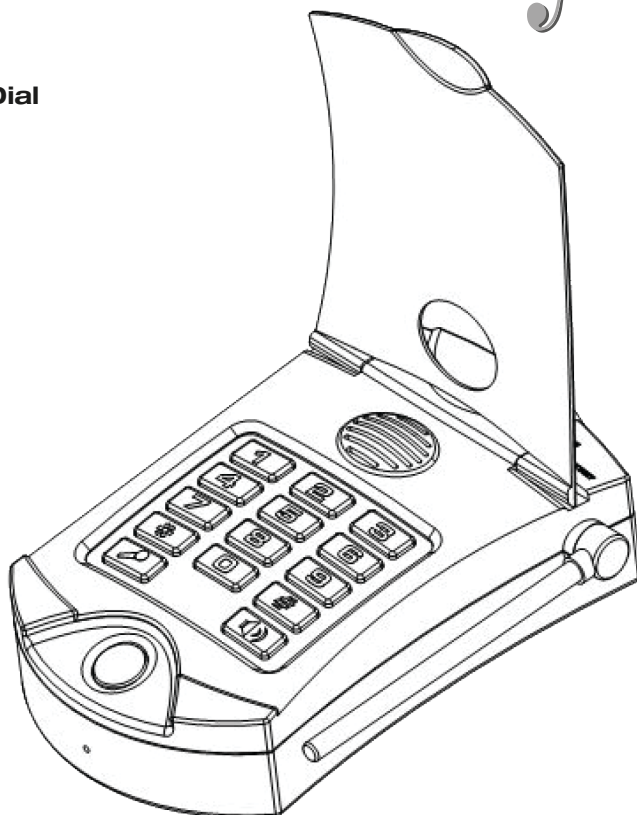
Anyone receiving the call instantly knows you need help and, if you are able to get to the base station, two way communication is possible.

With a generous 50 metre range, the unit is supplied with two call buttons and all the required telephone and power leads. For added safety, a warning signal is played when pendant batteries are low and the main unit can be protected against power cuts using batteries.

Please follow the instructions below to ensure your Friends & Family Auto Dial is correctly set up.

### HOW TO CONNECT THE POWER AND TELEPHONE LINE

Open the white cover at the top of your Friends & Family Auto Dial base station and you will be able to see a socket for a DC power adaptor and a telephone plug socket. Insert the black power adaptor into the power socket. Take the white telephone cable and insert the smaller, clear plug into the grey socket on the back of your Friends & Family Auto Dial and insert the larger white plug into your home telephone socket.





To ensure your Friends & Family Auto Dial still works during a power cut please insert 4 x AAA batteries (not included) into the battery compartment at the rear of your Friends & Family Auto Dial observing the correct polarity of the batteries.


Turn on your Friends & Family Auto Dial by pushing the switch located at the side of the unit to the "ON" position. A green light will show that your Friends & Family Auto Dial is on. A red light will flash for 3 seconds to indicate that the unit is ready for setup.

### HOW TO RECORD AND LISTEN TO YOUR EMERGENCY MESSAGE

To record your emergency message, follow the steps outlined below.

Press and hold  +  at the same time. A red light will show to indicate that the recording has started.

You then have 6 seconds to record your Emergency Message. We advise that you conclude your message by reminding the receiver of the call to "press 5 on their telephone keypad to accept the call".

To listen back to your Emergency Message please press . Should you wish to re-record your Emergency Message, follow the above steps again.



# Friends & Family Warranty Card - Auto Dial

In the unlikely event that your Friends & Family Auto Dial develops a manufacturing fault, it is covered by a one year return to base warranty when you complete and return the details on the back of this card.

Your warranty is only valid with the original receipt, please ensure you keep this safe. The warranty runs from the date of purchase.

If your product develops a defect during the warranty period, please call 01635 874323 for further advice. If requested, please securely pack your item and return it enclosing your contact details, your proof of purchase and fault details.

We will, at our discretion, repair or exchange the item in line with warranty legislation. Where no proof of purchase is provided, or the product is outside the warranty period, repairs/replacements will be offered at cost to the customer.


**Lifemax Limited - 1 Pipers Court, Thatcham, Berkshire, RG19 4ER**

**www.lifemaxuk.co.uk - Please retain for reference**

## HOW TO STORE YOUR 3 EMERGENCY CONTACTS

To store the telephone number of the people you would like your Friends & Family Auto Dial to call in an emergency, please follow the instructions below.

### To store emergency number 1

Press the  key followed by **1** followed by the telephone number you wish to set followed by the  key again.

### To store emergency number 2

Press the  key followed by **2** followed by the telephone number you wish to set followed by the  key again.

### To store emergency number 3

Press the  key followed by **3** followed by the telephone number you wish to set followed by the  key again.

Should you make a mistake or wish to change your emergency numbers just follow the steps outlined above again.

## HOW THE AUTO DIAL WORKS

In an emergency press the round button on the pendant and it will alert your Friends & Family Auto Dial base station to start dialling your three emergency numbers. It will call each number for 45 seconds before it moves onto the next number. It will dial each emergency number 5 times before ending the call.

When the receiver answers the call from your Friends & Family Auto Dial they will hear the recorded message and will need to press 5 on their telephone keypad to accept the call. Once the receiver has completed this action 2-way communication will commence between the receiver and the caller through your Friends & Family Auto Dial base station. Once the call is accepted and answered your Friends & Family Auto Dial base station will cease dialling.

### **! IMPORTANT !**

***To ensure your telephone line remains open for emergency calls, the Friends & Family Auto Dial will end any call after 45 seconds of communication. The receiver of the call will hear three beeps before this happens and can extend the call by pressing any key.***

***At the end of an emergency call the telephone line will remain open/engaged for up to 45 seconds.***

## ABOUT THE PENDANT BATTERY

The pendant has a replaceable A23S battery. If a red light shows on the pendant, the battery is low and needs to be replaced at your earliest convenience. When replacing the battery please ensure the correct polarity is observed. Please only replace with an A23S battery. If you plan to not use Friends and Family Auto Dial for an extended period we always recommend any batteries are removed.

## REPLACEMENT PENDANTS

You can purchase replacement pendants for your Friends & Family Auto Dial. Please call us if you wish to purchase a replacement pendant. Please see below for how to pair a replacement pendant.

### TO PAIR A REPLACEMENT PENDANT

With the base unit off, press and hold its help button and turn the power on. Keep the help button pressed in and simultaneously press the button on the pendant. The base unit will beep to confirm the pendant has been paired.

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_

Email: \_\_\_\_\_

Retailer: \_\_\_\_\_

Date of Purchase: \_\_\_\_\_

Model No: \_\_\_\_\_

We would like to keep you up to date with other helpful products. If you would rather we did not, please tick here.

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