

USER INSTRUCTIONS

STANDARD FLOOR-FIXED FOLDING SUPPORT RAIL

M11260

Long Support Rail - 760 mm (30")

M20108

Short Rail - 550 mm (21½")

⚠ General Safety Warning ⚠

This Product must be fitted by a suitably qualified person. Please make sure that you read and follow these instructions carefully. Failure to do so can result in injury. Keep these instructions in a safe place for future reference.

1.0 INTENDED USE

To provide stable support to assist the user raise and lower themselves for toileting. The rail can be raised back to the wall when not in use or when transferring from the side



Figure 1: Folding Support Rail

2.0 SAFETY

- This support rail should only be secured to sound wooden floors on timber joists or concrete floors, using fixings appropriate to the floor type.
- This product must be installed by a suitably qualified, competent, person.
- Always check for concealed electrical cables and water pipes when installing; also check your legal requirements relating to earth bonding of extraneous metal parts.

Maximum User Weight



- Do not exceed the maximum load - Note this is based on the product being fitted to a suitable surface using appropriate fixings
- Check floor fixings regularly, ensure all fixings are secure, and there is no movement on the floor stand

3.0 UNPACKING

Remove the packaging and check all parts carefully. Contact your supplier immediately if parts are missing or damaged and do not try and assemble.

4.0 INSTALLATION

1. Place stand in the required position.
2. Make sure the rail can be raised and lowered without interference from other fixtures and furniture and that transfers can be carried out safely.

4.1 Floor board fixing:

1. Mark through all holes in the base plate.
2. Remove stand and drill pilot holes suitable for the fixings.
3. Screw down using appropriate fixings.
4. Make sure screws go through floorboards and into the floor joists.

4.2 Concrete floor fixing:

1. Mark through all holes in the base plate.
2. Remove the stand, then drill all holes using a suitable masonry drill.
3. Remove dust and insert plugs. Replace stand and secure using suitable fixings.
1. Using the black hand-wheel on the side of the support rail, release the rail and slide up/down the floor stand. Re-clamp the rail securely at the appropriate height using the black hand-wheel.

2. When fitted, check the product is securely fixed to the floor and that the arm can be raised and lowered without interference. Also check that the friction lock is effective and that the support rail will hold itself at any angle during movement (i.e. it does not drop down on its own).
3. Important; after installing the product, perform a final tighten and inspection of all fasteners
4. Test the installation, ensure the rail is rigid, stable and fit for purpose

5.0 CLEANING

1. Clean regularly using a general purpose, neutral detergent and warm water.
2. To disinfect, wipe with a dilute bleach solution and rinse with fresh water.

Note: Please check the suitability of the cleaning products before use. Do not use abrasive cleaners or cloths as these could permanently damage the surface and invalidate any warranty.

3. Allow the product to dry fully before use or storage.

6.0 MAINTENANCE

1. Inspect the product for signs of wear or damage at regular intervals.
2. Check the stability and rigidity of the product, making sure that the floor fixing screws are fully tightened and in good condition.
3. Any suspected faults or damage must be reported to the supplier and the product taken out of use immediately.

7.0 PRODUCT DISPOSAL

This product should be thoroughly cleaned prior to disposal.

This product is manufactured from metal and plastic and can be disposed of through Local Authority Household Waste and Recycling Centres or through Local Trade Waste Collectors.

8.0 PRODUCT GUARANTEE

NRS Healthcare guarantee this product for a period of 24 months, from the date of purchase, against faulty materials and workmanship.

This guarantee does not cover abuse, interference or tampering with any part of the products. Issues arising from fair wear & tear and customer misuse are not covered.

This guarantee covers domestic use only. If the product is used in commercial or semi-commercial settings such as care homes, schools, rental or communal accommodation etc, the guarantee is valid for one year only. Consumable parts are also guaranteed for one year only.

Any guarantee issued by NRS Healthcare does not affect your statutory rights.

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