

Viscopro®

PRESSURE RELIEVING PRODUCTS

Instructions for use

ViscoPro Cushion

2" (5cm) and 3" (7.5cm) versions

Weight limits: 2" (5cm) cushion: 15.7 stone (100kg)
3" (7.5cm) cushion: 23.6 stone (150kg)

Cushion can be rotated to fit the width and depth of the seat. Due to the construction of the cover, please ensure ViscoPro logo is always on the top.

To take cover off, unzip and carefully remove insert. The insert can be replaced in the cover either way up or round.

ViscoPro Mattress

0-8 stone (0-51kg), 8-20 stone (51-127kg), 20+ stone (127+ kg) versions

Due to the construction of the cover, please ensure ViscoPro logo is always on the top.

To take cover off, unzip and carefully remove insert. When refitting, please ensure insert is the correct way up - base and top of insert are clearly marked. Insert can be refitted any way round.

ViscoPro Overlay Mattress

Due to the construction of the cover, please ensure ViscoPro logo is always on the top.

To take cover off, unzip and carefully remove insert. The insert can be replaced in the cover either way up or round.

Infection Control/Cleaning

NB. The mattress and cushion insert should NOT be washed or cleaned in any way.

If waterproof covers become contaminated, the majority of chemical disinfectants can be used for surface decontamination in line with local infection control policies. We do not recommend the use of Phenols (e.g. Hycolin, Stericol) as they tend to make the PU coating of the fabric brittle.

Chemical contact with the fabric should be maintained for 2-5 minutes, followed by a final wiping with water and detergent. Always allow cover to dry thoroughly before use.

Washing Instructions



Flammability

ViscoPro cushions and mattresses conform with flammability tests BS 7176:2007, BS 7177:2008 and BS EN 597-162.

Handling Instructions

The cushion or mattress should be handled carefully to prevent tears or damage. If the cushion or mattress insert becomes contaminated then it should be replaced. Care should be taken when inserting foam into cover after washing.

Restrictions of Use

Should only be used in combination with a seat surface or bed of similar dimensions and should not be modified or changed in any way.

Storage Conditions

The cushion or mattress should be stored flat in a frost free, dry (moisture free) and clean environment.

Disposal

Contaminated inserts and/or covers should be disposed of in line with your local disposal policy taking account of clinical waste guidelines.

Health and Safety

This cushion or mattress does not pose any serious Health and Safety risks if used correctly and in line with the User Instructions.

Product Education/Support Services

We have a team of fully trained product specialists who are available to help with:

- Assessments
- In-service training & demonstrations
- Advice

If you require information or a visit, please do not hesitate to contact the Sumed sales department on 01457 890980.

Returns

If you believe you have a problem with your ViscoPro, please call Customer Services on 01457 890980. If you are asked to send the product back, please:

1. Return your ViscoPro cushion or mattress in its original packaging
2. Label the box with your name, address and telephone number as well as the delivery address:

Sumed International (UK) Ltd
Integrity House
Units 1-2 Graphite Way
Hadfield, Glossop
Derbyshire SK13 1QH

3. Enclose a covering letter, including your name, address, telephone number and any details relating to the reason for return of the cushion or mattress.

IMPORTANT

Do not place any other cover on the product other than that supplied by the Manufacturer.

All products should be supplied at the recommendation of your healthcare professional.

If there is any doubt as to the suitability of the product refer immediately to your healthcare professional.

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Sumed International (UK) Ltd
Integrity House
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Hadfield, Glossop
Derbyshire SK13 1QH
Telephone 01457 890980
Fax 01457 890990
sales@sumed.co.uk
www.sumed.co.uk