

USER INSTRUCTIONS

STANDARD WALL MOUNTED FOLDING SUPPORT RAIL

M11247

Long Support Rail - 760 mm (30")

M19945

Short Rail - 550 mm (21½")

⚠ General Safety Warning ⚠

This Product must be fitted by a suitably qualified person. Please make sure that you read and follow these instructions carefully. Failure to do so can result in injury. Keep these instructions in a safe place for future reference.

1.0 INTENDED USE

To provide a stable support to assist the user raise and lower themselves for toileting. The rail can be raised back to the wall when not in use or when transferring from the side.



Figure 1: Folding Support Rail

2.0 SAFETY

- Read these instructions before installation and use.
- This product must be correctly assembled, installed, and maintained.
- This product must be installed by a suitably qualified, competent, person.
- Never drill through pre-stressed concrete to install a folding support rail.
- Always check for concealed electrical cables and water pipes when installing; also check your legal requirements relating to earth bonding of extraneous metal parts.
- Do not exceed the maximum load - Note this is based on the product being fitted to a suitable surface using appropriate fixings.
- Do not install in a shower.

3.0 UNPACKING

Remove the packaging and check all parts carefully. Contact your supplier immediately if parts are missing or damaged and do not try and assemble.

Maximum User Weight



4.0 INSTALLATION INSTRUCTIONS

4.1 General:

- Only install the product in an area where the mounting surface and substrate are structurally sound - Strengthening modifications to the fixing surface may be required.
- Also check the type of substrate you intend to fix it to e.g. brick/block timber or concrete. Always check that the type of fixing you are going to use is compatible with the substrate.

Note: As the substrate can vary considerably, we cannot recommend any particular fixings; if in any doubt; consult a reputable fixings supplier for advice.

- Ensure that when correctly located, the rail can be raised and lowered without interference from other fixtures and furniture and that transfer can be carried out safely.

4.2 Installation:

1. Position the wall plate against the wall at the height required, check the arm can be raised or lowered without interference.
2. Mark the position of the holes.
3. Drill the holes, as appropriate for the fixings/screws being used. See section 4.1
4. Place Wall plate against wall and secure using the chosen fixings. When fitted, check the rail is securely fixed to the wall and that the arm can be raised and lowered without interference. Also check that the friction lock is effective and that the support rail will hold itself at any angle during movement (i.e. it does not drop down on its own).

5. Important; after installing the product, perform a final tighten and inspection of all fasteners
6. Test the installation, ensure the rail is rigid, stable and fit for purpose.

5.0 CLEANING

Clean regularly, wiping down using a soft cloth and a mild detergent /disinfectant solution.

Do not use abrasive cleaners.

Do not autoclave.

Always ensure that you wipe dry all equipment and regularly treat joints with a water dispersing agent e.g. WD40.

6.0 MAINTENANCE

Periodically check the stability and rigidity of the product and, where applicable, that screws are tightened and in good condition.

If you see any damage or suspect a fault, do not use and contact your supplier.

7.0 PRODUCT DISPOSAL

This product should be thoroughly cleaned prior to disposal.

This product is manufactured from metal and plastic and can be disposed of through Local Authority Household Waste and Recycling Centres or through Local Trade Waste Collectors.

8.0 PRODUCT GUARANTEE

NRS Healthcare guarantee this product for a period of 24 months, from the date of purchase, against faulty materials and workmanship.

This guarantee does not cover abuse, interference or tampering with any part of the products. Issues arising from fair wear & tear and customer misuse are not covered.

This guarantee covers domestic use only. If the product is used in commercial or semi-commercial settings such as care homes, schools, rental or communal accommodation etc, the guarantee is valid for one year only. Consumable parts are also guaranteed for one year only.

Any guarantee issued by NRS Healthcare does not affect your statutory rights.

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