

# User Instructions

## P22964 Mobility Care Outdoor Half Step

### General Safety Warning

Please ensure these instructions are fully read and implemented. Failure to do so may result in injury. Retain these instructions in a safe place for future reference.

### 1.0 Intended Use

The Outdoor Half Step provides a stable platform to help users with reduced mobility negotiate doorways and thresholds. It reduces the height of steps enabling greater access into and around the home.

### 2.0 Safety Precautions

Do not exceed the maximum user weight 190Kg, 30st. Check that all four feet are flat and level on the ground prior to use.

Always stand centrally on the step.

### 3.0 Unpacking

Remove packaging and check all parts carefully. If any parts appear damaged do not assemble and contact your supplier immediately.

- Half Step X 1
- Rubber Mat X 1
- Feet X 4
- Spanner X 1

### 4.0 Assembly Instructions

Place the half step upside down on the floor.

Insert and screw the feet into the four corners at approximately the same height, see figure 2.

Turn the step over to check all four feet are in contact with the floor and that the step is level.

Adjust the height of the feet if necessary, they may need to be different heights to achieve a level step.

**Caution:** The height adjustment is for levelling the step only. Do not use to adjust the overall height. Do not extend greater than 35mm, see figure 3.

Turn the step upside down and use the spanner provided to tighten the locking nut and secure the feet at the required height, see figure 2.

### Maximum User Weight



Figure 1 – Half Step

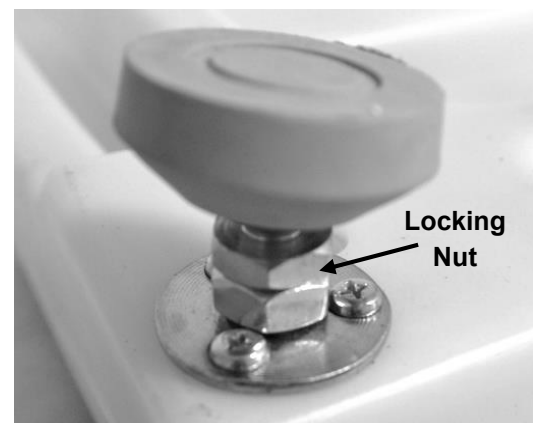


Figure 2 – Fitting the Feet

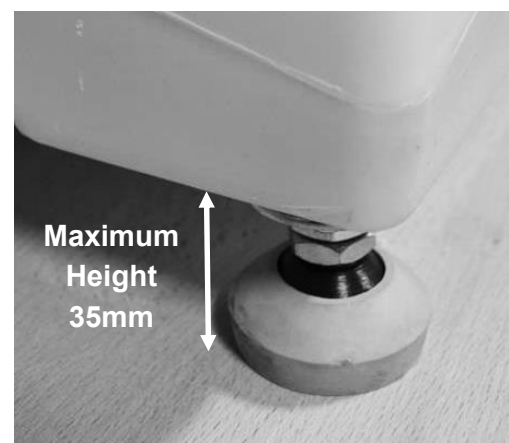


Figure 3 – Height of Feet

Turn the half step over so it is standing on the feet.

Position the rubber mat on the top of the step by locating the nodules on the step in the holes.

### 5.0 Using the Half Step

Place the Outdoor Half Step in the required location ensuring that the longest edge of the step is pushed up to the doorway or threshold.

Place feet one at a time centrally on the step. Do not stand on the edges or corners.

The Outdoor Half Step can be left in position at all times if frequently required.

### 6.0 Cleaning

Clean regularly using a general purpose, neutral detergent and warm water.

Please check the suitability of the cleaning products before use. Do not use abrasive cleaners or cloths as these could permanently damage the surface and invalidate any warranty.

Allow the product to dry fully prior to use/storage.

### 7.0 Maintenance

Periodically check the feet are securely fitted and the step is level.

Inspect the product regularly for signs of wear or damage, pay particular attention to the condition of the feet.

Any suspected faults or damage should immediately be reported to the supplier and the product taken out of use.

### 8.0 Spares & Accessories

P22976 Spare Feet, Set of 4.

For added assistance when using the step, NRS Healthcare offer a range of grab rails for both outdoor and indoor use. Please visit our website [www.nrshealthcare.co.uk](http://www.nrshealthcare.co.uk) or call customer services 0345 121 8111 for more details.

### 9.0 Product Disposal

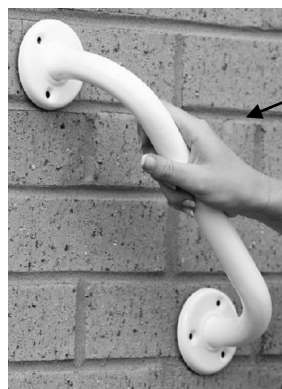
Product should be thoroughly cleaned prior to disposal.

Product is manufactured from metal and plastic and can be disposed of through Local Authority Household Waste and Recycling Centres or through local Trade Waste Collectors.

### 10.0 Product Guarantee

NRS Healthcare guarantee this product for a period of 12 months, from the date of purchase, against faulty materials and workmanship. This guarantee does not cover; abuse, misuse, interference or tampering with any part of the product.

Any guarantee issued by NRS Healthcare does not affect your statutory rights.



*Round Flanged Steel Grab Rail*

- M83684 – 305mm
- M83696 – 455mm
- M83702 – 610mm



*M20259 – Prima Outdoor Grab Rail*

*Flat End Steel Grab Rail, various colours & sizes available*



### NRS Healthcare

Sherwood House, Cartwright Way,  
Forest Business park, Bardon Hill,  
Coalville, Leicestershire, LE67 1UB, UK

Tel. Head Office: 0330 100 0098

Tel. Customer Services: 0345 121 8111

Email: [customerservices@nrshealthcare.co.uk](mailto:customerservices@nrshealthcare.co.uk)

**NRS Healthcare** is a Leading Supplier of Community Equipment and Daily Living Aids, to view our full range, visit our website: