

USER INSTRUCTIONS

TRIPLE FOLDING ALUMINIUM ROLLATOR

S20744

Triple Folding Aluminium Rollator

⚠ General Safety Warning ⚠

Please make sure that you read and follow these instructions carefully. Keep these instructions in a safe place for future reference.

Maximum User Weight



1. INTENDED USE

The lightweight triple folding aluminium rollator has been designed to give support and aid to those who cannot, or who lack the confidence to, walk without some level of guidance. This product is intended for indoor and outdoor use.



2. SAFETY



Warning: Do not exceed the maximum user weight of 136 kg (21 st).

DO NOT use the rollator on stairs or escalators and take care on steep hills.

DO NOT hang items from the handles as this may affect the stability of the rollator.

MAKE SURE the rollator is locked in the open position before use.

ONLY use as a walking aid in the forward direction.

DO NOT move or adjust the rollator when the seat is occupied.

DO NOT sit on the seat when the rollator is on an incline.

DO NOT sit on the seat without locking the brakes first.

DO NOT use the seat without the backrest in place.

DO NOT use the seat to transport people or objects.

Loads should only be transported using the bag supplied (maximum load 5kg).

Handle Height Range: 790-915mm

Length: 695mm

Width: 275mm (folded) - 655mm (Unfolded)

3. UNPACKING

Note: This product is supplied fully assembled.

Remove the packaging and check all parts carefully.

Contact your supplier immediately if parts are missing or damaged and do not try to use the product.

4. ASSEMBLY/INSTALLATION

4.1 Unfold the Front Wheels:



1. Unscrew and remove the front wheel hand-wheel screws fully on both sides of the rollator.



2. Unfold the front wheels and align the hand-wheel screw holes.
3. Insert the two hand-wheel screws and re-tighten on both sides.

Note: Make sure the two hand-wheel screws are fully tightened before use.

4.2 Unfolding the Rear Legs



4. Remove the Velcro straps on both sides to release the rear legs.



5. Unscrew and remove the rear leg hand-wheel screws fully on both sides of the rollator.



6. Unfold the rear legs and align the hand-wheel screw fixing holes.

7. Insert the two hand-wheel screws and re-tighten on both sides.

Note: Make sure the two hand-wheels screws are fully tightened before use.

4.3 Unfolding the Rollator



1. Pull the two handles apart to unfold the rollator.
2. Press down firmly on the seat to lock into place.

Note: Make sure the rollator is fully secure before use.

4.4 Handle Height Adjustment

Adjust the rollator handle height so that when the user's arm is down to their side, the hand-grip is at wrist height. This will ensure the arms are at an approximate 20°-30° bend when using the rollator.



1. Push in the button-clip and adjust the handles to the required height
2. Repeat for the opposite handle.

Note: Make sure both handles have been set to the same height.

4.5 Fitting the Bag



1. Fit the bag loops over the seat tubes.

Note: Make sure each bag loop has been securely fitted over each tube flange.

5. USING THE ROLLATOR

5.1 Brake Operation

⚠ The brakes must be checked before first use, failure to do so can result in injury.



1. To slow down or stop the rollator, pull both brake handles up.



2. To apply the parking brake, push the brake handles down until they lock into place.

Note: Make sure both brake handles have been applied.

3. Pull both handles up to release the parking brakes.

⚠ If the brakes fail to stop or lock the wheels, stop using the rollator immediately. Do not use the rollator again until the brakes have been checked and correctly adjusted. Refer to Section 6.1.

5.3 Folding the Rollator

Note: Make sure all items have been removed from the bag before folding.



1. Pull the seat handle up to release from the locked position.
2. Push the handles together.
3. Reverse the steps in section 4.2 to fold and secure the rear legs.
4. Reverse the steps in section 4.1 to fold and secure the front wheels.

Note: Make sure the rollator is fully secure before attempting to lift.

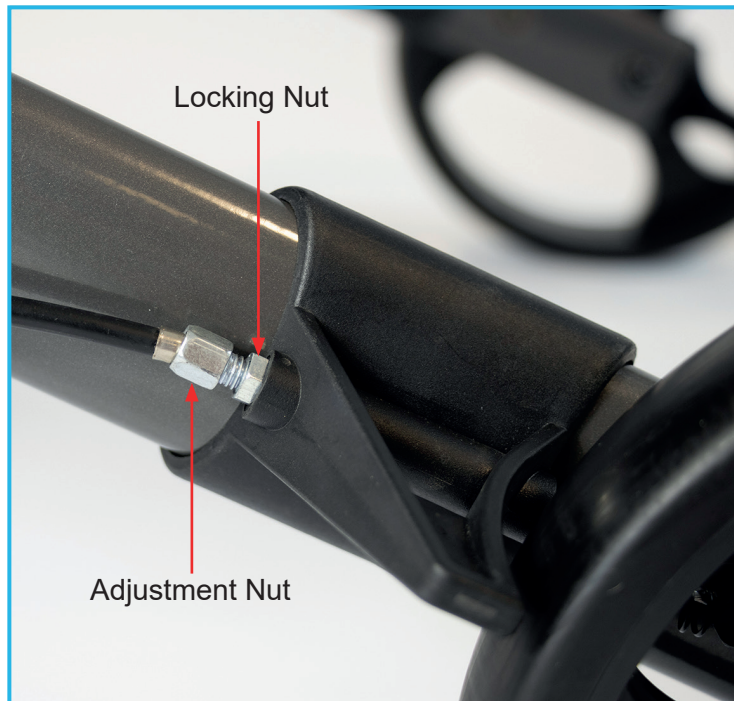
6. MAINTENANCE

⚠ Please contact your supplier if you require assistance with the maintenance of the rollator. Incorrect adjustments can result in serious injury.

1. Check all button clips are fully clicked in position and that all hand-wheels are tight and secure.
2. Check the wheels can rotate freely.
3. Check for general wear or damage. Any suspected faults or damage should immediately be reported to the supplier and the product taken out of use.
4. Make sure the brakes are functioning correctly. When the brake levers are squeezed, the two rear wheels should not be able to rotate.

6.1 Brake Adjustment

⚠ The following section requires some technical ability, do not attempt to carry out the adjustment unless you are confident to do so. Incorrectly adjusted brakes can lead to injury, please contact your supplier if you require assistance.



1. The brake adjustment nut is located at the bottom of the brake cable, above the rear wheel on both sides.
2. Use a spanner to loosen the locking nut in an anti-clockwise direction.
3. Use a spanner to adjust the brake tension. To tighten the brakes, turn the adjustment nut in an anti-clockwise direction.
Note: There must be a small gap between the brake mechanism and the wheel, when the brake lever is released.
4. Use a spanner to tighten the locking nut in a clockwise direction.
Note: Use the spanner to make sure the adjustment nut remains in position, while tightening the locking nut.
5. Test the brakes in accordance with Section 5.1.

7. CLEANING INSTRUCTIONS.

Make sure that all dirt and debris is removed from around the wheels, axle and brakes.

To clean the bag wipe with a damp cloth. Do not machine wash.

Clean the frame regularly, using a general purpose, neutral detergent and warm water.

Please check the suitability of the cleaning products before use. Do not use abrasive cleaners or cloths as these could permanently damage the surface and invalidate any warranty.

Always allow the product to dry thoroughly prior to use or storage

8. PRODUCT DISPOSAL

This product must be thoroughly cleaned/sterilised prior to disposal.

This product is manufactured from metal and plastic and can be disposed of through Local Authority Household Waste and Recycling Centres or through Local Trade Waste Collectors.

9. PRODUCT GUARANTEE

NRS Healthcare guarantee this product for a period of 24 months, from the date of purchase, against faulty materials and workmanship.

This guarantee does not cover abuse, interference or tampering with any part of the products. Issues arising from fair wear & tear and customer misuse are not covered.

This guarantee covers domestic use only. If the product is used in commercial or semi-commercial settings such as care homes, schools, rental or communal accommodation etc, the guarantee is valid for one year only. Consumable parts are also guaranteed for one year only.

Any guarantee issued by NRS Healthcare does not affect your statutory rights.

If you have any problems with our products, please contact us. See the end of this document for our contact details.

If you have experienced an injury, contact us but feel free to contact the Medicines and Healthcare products Regulatory Agency at: devices.regulatory@mhra.gov.uk

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